2017 Celebrating Solutions Award
Nomination Form

Legal name of organization: FACE FORWARD, INC

Year established: 2007

Name of program being nominated (if different):

Year established:

Address: 9735 Wilshire Blvd. Suite 300

City/State/ZIP code: Beverly Hills, CA 90212

Agency phone number: 310-657-2253

Name and title of contact person: Mandi Edwards, Executive Director

Phone number for contact person: 310-657-2253

E-mail address for contact person: faceforward.mandi@gmail.com

Website address: www.faceforwardia.org

How did you learn about the Celebrating Solutions Awards? SEMI-FINALIST 2016

Brief description of organization: Face Forward provides emotional support and reconstructive surgery for women, children, and men who have been victims of domestic violence, human trafficking, or any cruel acts of crime.

Geographical area served: local, national, and international

Is the organization tax-exempt under IRS 501 (c) (3) guidelines or a public agency/unit of government? YES

Please check up to five descriptors that best apply to the program you are nominating:

- [X] Batterer Intervention
- [ ] Coalition/collaboration
- [ ] Communication
- [ ] Counseling
- [X] Dating violence
- [ ] Elder abuse
- [ ] Employment/training program
- [ ] Faith-based
- [X] Health care setting
- [ ] Hotline service
- [ ] Legal aid/assistance
- [ ] Prevention
- [ ] Prison based
- [X] Public awareness/education
- [ ] School/youth violence
- [ ] Shelter-based
- [ ] Stalking
- [ ] Technology/Internet service
- [ ] Transitional housing
- [X] Underserved population
- [ ] University setting
- [ ] Victim relocation
- [ ] Workplace intervention
- [X] Reconstructive Surgery
Release of Information

As one of the goals of the Mary Byron Project is to disseminate information about cutting edge programs and best practices, we wish to post exemplary Celebrating Solutions Award nominations on our website (www.marybyronproject.org).

Those posted will include the organization's website address, telephone number, and email address. If you have concerns about this request, please address them to kathypaulin@marybyronproject.org, prior to submitting a nomination.

By my signature on this letter, I grant the Mary Byron Project permission to use the contents of my nomination for the Celebrating Solutions Award in the manner and for the purposes set above. I further affirm that I am fully authorized to grant such permission to the Mary Byron Project.

Signature

Date 2/22/17
2017 Celebrating Solutions and Roth Award
Program Outline

Responses to the following questions should be kept to a total of 7 pages - no less than 12-point font size. Please use single-sided paper only.

1. Describe specifically the work of the nominated program and explain how the mission of the program is accomplished. We want to know the “nuts and bolts” of how your program works.

At Face Forward, our mission is to provide emotional support and reconstructive surgery for women, children and men who have been victims of domestic violence, human trafficking or any cruel acts of crime. We were recently recognized as a “2015 and 2016 Top-Rated Nonprofit Organization” through Greatnonprofits.org for the services we provide. Face Forward vows that all individuals who cannot afford the fees associated with proper internal and external care will be treated pro bono. Our patients suffer from very severe disfiguration as a result of their injuries from domestic violence, and many patients require between five to ten surgeries, each. In 2015 Face Forward expanded its mission to include victims of Human Trafficking. Our newly established partnerships include other non-profit organizations who work with trafficking victims, and outreach through the LAPD, and District Attorney’s office. Face Forward hopes to help even more survivors of abuse and will provide each victim with the best possible treatment at no cost. Our team of skilled surgeons, therapists and specialists are impacting many, with truly life-changing results but this is just the beginning.

When a patient survivor reaches out to Face Forward, it’s because they have no other options to meet their medical needs after suffering from domestic abuse, human trafficking or other cruel act of crime. Some are uninsured and cannot afford the treatments, some may receive funds through victim services assistance programs that are not enough to cover the mounting medical costs, or they may have insurance but their provider deems the surgery as cosmetic vs. medically necessary. Sometimes, patients reach out simply because they never knew an organization existed that would help them through their healing process both externally and internally. Many times, the needs are highly complex surgical cases, but sometimes a case may need a smaller surgical procedure and the true healing comes from connecting them with therapists to help heal the internal scars. Every patient has their own story and their own path to healing.

Each applicant is required to complete an intake form that provides the history of the abuse and how they think Face Forward might be able to help them. Along with the form they also provide before and after photographs to show the surgeons a comparison reflecting the severity of the injuries. They are also asked to provide any available police, court and medical records related to the injuries. If the patient comes as a referral from another non-profit or victim advocate group, typically they will aid the patient with this process. Each application is reviewed thoroughly by Face Forward staff to first determine that the needs fall under the organizational mission. This involves multiple emails and phone calls gathering information, determining complete scope of needs and sometimes making referrals to outside organizations to address other appropriate care needs that are not surgical or for counseling services. If they are determined to be a candidate match under the mission, the case is then presented to Dr. Alessi (co-founder and primary surgeon for the organization) to decide what services he might be able to provide. He may also give directive for the Face Forward staff to outreach to its network of surgeons/specialists to meet other needs (i.e. dental or vision).

We then create a plan of action to ensure that if the patient is not currently involved in individual or group counseling, that they begin therapy as soon as possible in preparation for surgery. If located in the Los Angeles area we set them appointments with our therapist partners at Open Horizons Therapy and Counseling Center. If they are outside of the Los Angeles area, we do outreach on their behalf if necessary to find them no or low-cost counseling services. They are then also scheduled to meet with our therapists while they are in town for pre and post surgery therapy sessions for added support during their medical treatment. Once we confirm therapy, we then begin booking consultation and surgery dates. If patients are not local, Face Forward will book any
necessary airfare, housing accommodations, arrange pickups and transport to and from airport and various doctor appointments while in town. We also cover any medications prescribed by the surgeons, if not covered by insurance, and arrange for any nursing aftercare that may be needed to aid in their recovery. For more severe cases, this process is done multiple times in a year or over the course of multiple years based on their individual needs.

With prior consent from each new patient, Face Forward will then create an individual MobileCause fundraising page for them to share their story and empower them with the tools to help raise funds for other survivors to be able to receive the same help they are...giving them a chance to help “pay it forward”. This may happen several weeks or even several months before they first step foot into our office, but it is a tool that therapists have agreed can help them to find their voices again and aid further in their emotional healing. Face Forward understands that each patient is on their own healing journey and we remain sensitive to the fact that each patient has their own comfort level as to how much they want to share of their story publicly. Their personal safety is also of primary concern for us, as many times their abusers or traffickers may have not yet, or ever been incarcerated. So, if there is any concern for the patient’s safety in regards to sharing their story publicly we will certainly not encourage them to do so. We are very protective of them in regards to their safety and wellbeing. For those patients who can safely share, we encourage them to do so through every platform they can, at speaking engagements, documentary interviews, through social media and various press and media outlets.

When they come to our office for their first surgical consultation appointment, prior to their actual surgery, patients meet first with our Face Forward staff, many times getting acquainted face to face for the first time. We review their surgical and counseling plan and discuss any additional questions they may have. In this meeting, they sign a Patient Agreement Form with Face Forward, that promises that in return for the free surgical care they will give back by becoming advocates for the cause. We empower and encourage survivors to use their voice and bring awareness however they can.

They then meet with Dr. Alessi for the initial consult and he makes a final determination for exact surgical procedures and surgery dates are finalized. Patients are pre-booked to see our local therapists for one or two sessions prior to and post surgery. They are also pre-scheduled with appointments for any other specialists who may be aiding in their treatments. Nursing after-care is also booked as needed based on each individual patient. After surgery, patients will have follow-up visits with Dr. Alessi or other specialists as needed before returning home. If additional treatments are required, a new action plan will be made accordingly based on the doctor’s directive and the patient’s healing time. Again, each patient and plan is different based on their individual healing journey.

2. Describe the most innovative aspects of the program you are nominating for consideration.

Domestic Violence and Human Trafficking are enormous issues on a global scale. What Face Forward provides however, is very small and specific under the umbrella of these causes. In doing outreach with other nonprofits we often hear that we’re the “missing piece of the puzzle” for them. There are very few organizations who provide surgical care for victims, and none to our knowledge that treat near the volume of the patients that we do, or at the level of care we are providing, aiding with both the external as well as internal healing. The other organizations we have found that provide some form of surgical assistance to victims, are not providing the other necessities for any required travel, airfare and accommodations, nursing expenses etc. Nor are they providing patients with counseling services as part of their care plan.

Our Face Forward team takes the time to personally connect with each and every patient who comes to us for help. We introduce them to our Board Members and we get them to actively involved in volunteering efforts. We honor and recognize them at our annual Gala fundraising event, even pamper them with merrymakers for the event to help make them feel beautiful inside and out.
We know that these injuries can be devastating. The urgency in providing relief to innocent individuals lies in the fact that the lasting physical and emotional effects of domestic abuse have a documented ripple effect through generations and can affect many others than just the abused. The scars of abuse are a constant reminder of the abusive event, causing physical and psychological pain often lasting much longer than the abuse event itself. These reminders can cause victims to feel shamed, ostracized, and unable to fully recover on their own. This is why all of our Face Forward patients are also required, and provided with mental health counseling services as well.

3. Describe your program’s implementation. What barriers did your organization have to overcome? How did you marshal the necessary resources for implementation?

As all great things do...Face Forward started out as an idea. For many years out of pure kindness, Dr. David Alessi had provided care for numerous indigent trauma patients when they had no other doctor to turn to for reconstruction help. Mrs. Deborah Alessi realized that, although these patients he was helping could be physically repaired, there was an inadequate support system and lack of aftercare available for them. So Dr. Alessi’s “good deeds” sparked the idea for a much larger cause. Not only is our CEO/Founder a domestic violence survivor herself, but several members of Face Forward’s Board of Directors and Committee are survivors as well. Of course, all members have been exposed to or have personally experienced domestic violence in some way, which is why they found a personal connection and desire to become active in supporting the cause.

Deborah realized that with her passion to help survivors, partnered with her husband’s surgical skills that they could truly make a difference for other survivors. The goal is to provide much needed care and support and to get survivors back into society as healthy productive individuals. Face Forward wasn’t created just to remove the physical damage caused by violence. It was created to help heal people’s lives and restore their emotional health by giving patients a “hand up” not a “hand out”.

So, the “idea” of Face Forward became a reality in 2007, and the need to let the world know about the organization began. In the grassroots beginnings, only a few patients received help in a given year, while raising awareness and funding of course were some of the biggest first obstacles. After a few years, Face Forward began hosting its annual fundraising Gala event to generate donor support as the organization began to connect further with the community and start building name recognition. In 2012, The Newman Foundation offered support through grant funding, and Face Forward continued to grow.

However, Dr. Alessi’s specialty lies in Facial reconstruction and many patients began reaching out with needs outside his specialty area, such as dental and vision repair. Dr. Alessi invited colleagues in other specialty fields to join Face Forward’s Advisory Board and to help aid with services in each of their specific areas of care. The need to help with psychological care for patients also became very evident early on, so partnering with local therapists became key as well.

The Board of Directors and volunteer Committee Members aid Face Forward with outreach and fundraising efforts throughout the year, primarily aiding with our annual fundraising gala by soliciting auction items and helping to obtain event and table sponsors. As our growth continues as an organization, our staffing needs are increasing as well. Our goal for 2017 is to hire an additional full time team member and we have retained a consultant for grant writing.

4. How do you know the nominated program is successful? Please site two examples. Although anecdotal examples are helpful, at least one example must include quantitative data.

Each year since its inception, Face Forward has grown and been able to provide even more patients with surgical care. Beginning with just two or three patients per year in its formative years to now, in 2016 alone
Face Forward treated 15 patients, most receiving multiple procedures during each surgical visit, and totalling over $750K worth of donated surgical and therapy services.

Just a few of those patients included: Stephanie, who was raped and stabbed in front of her small children resulting in a large mass “venous malformation” on her face which left her physically unable to fully smile for over 20 years; Ann (alias) who was tortured for days and brutally attacked by her boyfriend a Mixed Martial Artist fighter, breaking her nose and cheekbone; Nicodemus, an orphan from Kenya who was knocked across his head and face with a machete-like object knocking out for of his teeth and scarring his mouth; Toesthesia a trafficking survivor given breast implants at the age of 15 by her pimp to make her more “appealing” to clients causing her to develop issues with them as an adult; Sahara a 24 year old mother of 4 from Afghanistan who was beaten with a rock by her husband who then sliced off her nose and lips, he ran off to join the Taliban, leaving her unable to care for her children on her own, and Hanifa, a mother of 3, bathed in acid by her estranged husband, disfiguring her face.

As the victim of an acid attack by her estranged husband (a University Professor in Uganda), Hanifa lost her nose and right eye, among other physical deformities. When the attack occurred, her 18 month old daughter also fell on the acid as she ran towards her mother who was screaming in pain. But instead of hiding every day, Hanifa has remained strong. She is now an outspoken advocate and Executive Director for the Center for Rehabilitation of Survivors of Acid and burns Violence in Uganda (CERESAV). She graduated from the University of Nairobi with a Masters Degree in Economics and after several months of her surgeries through Face Forward recently began a new college career in the U.S. at the University of Pittsburgh and continues to be an advocate against domestic violence and a beacon of hope for acid attack survivors. Face Forward stepped in to aid in Hanifa’s continued healing journey, but we are only one humble part of the recovery puzzle for Hanifa and so many others. With your help, our healing efforts can continue to provide individuals with the confidence to truly put their best Face Forward once again.

Face Forward’s current annual anticipated number of patients served is approximately 15-20 per year. This number of actual patients, however, equates many times to multiple surgical procedures during each visit; many of our patients require 5-10 visits over the course of multiple years. So 15 patients in a year could equal to over 100 or more surgical procedures and counselling services being provided. As we continue to expand our reach connecting with even more surgeons across the country and around the globe we anticipate this number doubling in the next few years.

5. If funding were not an issue, what (if any) changes or additions would you make to the nominated program in the future? What are the long-term goals for your program? We are interested in hearing both your practical goals in addition to any lofty dreams you have for the future.

The number of calls and e-mails we receive each week continues to rise daily. To meet the demands, it is critical that we expand our operation to be able to more efficiently provide patient care. One current challenge for us is “time poverty”, with a small staff of two and assistance from interns and volunteers, we are limited by sheer number of hours in the day as to how much we are able to accomplish. Our fundraising efforts are directed to provide patient care, thereby limiting our financial resources to pay for additional staff salaries and expand our services even further. We currently utilize a small office at Dr. Alessi’s medical practice but limited space restraints stunt our growth potential as well.

The long-term solution to be most cost efficient, Face Forward needs to expand its program and acquire a house. This house would be used as a pre and post surgical care transitional housing facility where all services other than the actual surgeries can be provided. By opening “Serenity House”, Face Forward will be able to simplify the recovery process for our patients by incorporating the various components of our program into one continuum of care package. Instead of sending our patients to various treatment facilities, we want to be able to provide many of these services under one roof.
We also hope to see Face Forward continue to expand on a global scale. We currently fly patients in from all over the United States for surgical care, and have aided several international patients as well. Dr. Alessi has expanded his medical practice, and now sees patients in Dubai, soon some from our program. We are also currently doing more international outreach and connecting with other non-profit groups such as the World Woman Foundation, Masiya (Israel), New Hope Children (Kenya), and Make Love Not Scars (India) with the goal of connecting with patients who are in underserved populations from areas where surgical resources are lacking.

Survivors reach out to Face Forward from various sources: through social media, or various online searches when they begin researching help for reconstructive surgery and therapy. When Face Forward is featured in any televised segments like Dr. Phil, the local or national news, or recently in segments on shows like The Doctors, and The Steve Harvey Show, we see an immediate increase in the numbers of survivors who reach out. We also receive referrals regularly from the National Domestic Violence Hotline and occasionally from the Joyful Heart Foundation and the National Coalition Against Domestic Violence (NCADV). Our Co-Founder Dr. Alessi has become active in their CRS (Cosmetic and Reconstructive Support) Advisory Board comprised of a handful of surgeons who are also providing pro-bono services to domestic violence survivors in various parts of the country through 2 other non-profit organizations. The NCADV has recently revamped their referral program and is working to streamline their processes for victim services which is why they established the advisory board to help them get better organized. In 2016 Face Forward also established new partnerships with the Dubai Foundation for Women & Children to connect with potential patient survivors in the UAE. Dr. Alessi expanded his practice to now treat patients in Dubai, and though this is a newly formed partnership, we anticipate Dr. Alessi will be treating several patients per year in the region. Face Forward has also partnered with the World Woman Foundation as a referral source, with a focus being to reach Acid Attack Survivors globally.

An exact number of applicants is difficult to quantify, as we are just beginning to better track statistical information regarding patient outreach. However, 85-90% of our Face Forward Patients are domestic violence survivors. The other 10-15% fall under the Human Trafficking or Other Cruel Acts of Crime portion of our mission. On average, it would be safe to say at a minimum, with no heightened awareness in the news, at least 2-3 new potential patients will reach out weekly. However, when we are featured in the news or something goes viral on social media, we sometimes see 15-20 new potential patients reach out in a day via phone or through our website. This number however is also not indicative of the numbers that will complete and return the Client Intake Form. For every 10 Client Intake Forms we send to potential patients only 1 or 2 might actually complete and return it. For some, they realize once they receive the intake form that they aren’t a candidate for our assistance as their need may not actually have been a result of domestic violence, human trafficking or cruel act of crime, or in some cases they may simply not be emotionally ready to take the steps to move forward in completing the application. Face Forward is helping “survivors” continue to move forward and do great things with their lives. A “survivor” is typically more empowered, has removed themselves fully from the abusive situation, is willing to put in the work and effort to help better themselves, i.e. being active in therapy, completing the intake form, sharing their story, and providing before and after photos and any relevant police or court records. They don’t allow the physical injuries they endured at the hands of their abuser to be a crutch, holding them back from moving forward with their lives in a positive direction. We of course recognize that there will always be emotional ups and downs for anyone who has suffered from various forms of abuse and this why therapy is such a vital part of their healing process. As we say in the office, Face Forward is helping “survivors become thrivers” and continue to move forward to greatness and help others in the process.

Our goal is to aid 100% of the patient survivors that apply for service, who fall within our mission guidelines, whose surgical needs can be met by Dr. Alessi or one of our network of surgical providers, and who complete their application forms and provide all necessary information required even if put on a “wait list.” We also receive numerous requests for assistance with dental care. This has not been a primary area of surgical services for Face Forward, however in cases where both facial and dental reconstruction are needed we partner with local dentists and oral surgeons to aid with that service as well. For cases that reach out strictly for dental repair
needs, we do refer them to the Give Back a Smile organization, who is also another one of our newly formed partners in patient care as a referral source.

6. Who are your key community partners? What are their roles?

When Dr. and Mrs. Alessi first founded Face Forward they reached out initially to their close network of friends, business colleagues and associates. As the organization began gaining momentum, and the request for patient care started to increase, the signature gala event was organized. Of course, being in Los Angeles, further outreach was done to connect with celebrities and the media to help bring even more awareness to the cause. When the first gala event happened in 2010, it hosted around 70 guests, by last year’s 7th Annual event had reached 500 attendees, a mix of celebrities, corporate funders, and simply passionate supporters of the organization.

Through continued tireless outreach efforts, networking and Board and Committee members, Face Forward has gained tremendous support over the years from key sponsors such as Etihad Airways, Robert Cavalli, Per Aquum Niyama Maldives, SuperMax, Auction Cause and Ebay. Grant funding from groups like The Newman Foundation, The Stanley & Joyce Black Family Foundation and The Stewart Foundation have also aided in the organizational growth over the years. In 2015 Actress Lana Parrilla, a long-term supporter of Face Forward used her celebrity platform as a voice to help raise even more awareness and funds for the organization. Through Represent.com Lana created a t-shirt campaign in which all the proceeds from the sales benefitted Face Forward. Her efforts created a global response and her #LongLiveHope campaign continues to draw even more awareness and support for Face Forward and the patients we serve. And in 2016, Lana accepted the role as Face Forward’s Global Ambassador, helping raise even more awareness and support worldwide.

In addition to surgical services provided from Dr. Alessi, some of our key medical partners include: Dentists- Dr. Rifkin and Dr. Gree; Anesthesiologists- Dr. Brooks and Dr. Jumper; Ocular Plastic Surgeon- Dr. Foeniger; Therapists- Dr. Jaffe and Dr. Rashidian; who all aid tremendously in helping Face Forward provide the necessary treatments that our patients need. Initially, only Dr. Alessi provided the pro bono surgical services for our patients, but our current network of surgeons, dentists, therapists and other specialists is now over 20 physicians, a majority based in the Los Angeles area but some in other areas of the country as well. We continue our outreach efforts and hope to continue growing our network for referrals of service to enable patients to receive care more regionally. We hope to target even more reconstructive surgeon through networking at various medical and surgical conferences, chamber of commerce meetings, etc. throughout the year. Face Forward was also selected as the charity of choice for the MyFaceMyBody Awards in both Los Angeles and the UK in 2016. These awards recognize the global aesthetic community of top plastic and facial reconstructive surgeons from around the world, and Face Forward was given the opportunity to be recognized and have money raised to support our cause at these events. The greater goal, however, allowed Face Forward to share our mission with this target audience of medical professionals that we hope to recruit for active involvement whilst supporting our patient care programs.

We are also able to provide our services to survivors who are committed to their recovery by partnering with local community organizations, like The Jenessie Center who are based in L.A., which offer complimentary relief, housing, job searches and legal assistance. In addition to our relationship with The Jenessie Center for referral services for domestic violence survivors, Face Forward has also established partnership efforts locally with Journey Out, as a primary relationship and resource for information and connecting with Human Trafficking survivors. Face Forward also began a direct referral relationship earlier this year with the Give Back a Smile program for domestic violence survivors. We continue to foster these and many other relationships with other non-profit organizations, together we are all joining together in the fight against domestic violence and human trafficking.

Internationally, Face Forward has established partnerships and/or working relationships to connect with survivors in other areas, with the Dubai Foundation for Women and Children in Dubai, Maslan Sexual Assault
and Domestic Violence Support Center in Israel, World Woman Foundation (located in 9 countries around the world), New Hope Children in Kenya and most recently with Make Love Not Scars in India, who support acid attack survivors.

Face Forward has also connected with these additional organizations to be a referral source for surgical services for any of their clients. Some have referred patients for care already, others have simply connected with us through emails, telephone conferences and social media to be a mutual referral source:

Break the Silence Against Domestic Violence (Audrey, one of our Patient Advocacy Board Members is on their Board of Directors), CERESAV (Hamit, one of our Patient Advocacy Board Members is the founder), Bullies Keep Out, Domestic Violence Center of Santa Clarita, National Center on Domestic and Sexual Violence, Fundación de Sobrevivientes de Traáfico Humano- Human Trafficking Survivors Foundation, Ark of Hope Children, Victory Through Grace Ministries, and Called To Rescue.

In 2016 Face Forward established a new “Patient Advocacy Board” comprised of 4 of our patient survivors who are undergoing longer-term surgical care with Face Forward. They have all been active as advocates raising awareness for the cause through public speaking engagements, church groups, televised stories and more. Though they are located in various parts of the country, they began mid-year scheduling telephone conferences to discuss their ideas and visions with each other on how they can continue to share their stories in various platforms raising not only awareness and support for Face Forward survivors in need of surgical care, but also to help inspire and encourage victims to find help and support as well. One of their goals moving forward is to create a “Sisters in Support” system, where each new Face Forward patient would be partnered with a previous survivor as an added support system, to help answer any questions they might have about the surgical process and what to expect while receiving treatment through Face Forward. Two of our Patient Advocacy Board Members are also active in their own non-profit organizations one as the Founder, and another as a Board Member, and have referred other survivors to Face Forward for surgical assistance as needed.

7. Could/should your program be replicated in other areas of the country? Why?

Absolutely, our program could and SHOULD be replicated in other areas of the country, and at a larger global scale as well. Within the American Society of Plastic Surgeons (ASPS), alone there are over 6,000 board-certified plastic surgeons that have at least five years of surgical training and a minimum of two years specifically in plastic surgery. Their records estimated 5.8 million reconstructive procedures were performed in 2014 and, 14.6 million cosmetic plastic surgery procedures were performed in 2012. Imagine the number of survivors who could be assisted each year if even half of just the ASPS certified surgeons were providing services at some level. As the requests for help from survivors continue to pour in daily to Face Forward, our outreach efforts to potential new surgeons continues as well. Limited staff resources have kept our outreach efforts targeted primarily at local physicians for assistance, but with continued growth and support we hope to expand these efforts even further at a national and international level. The services Dr. Alessi provides, as one man, are simply phenomenal....we would like to see hundreds if not thousands more just like him, willing to make change! And by partnering those physicians with a staff and volunteers to help coordinate the remainder of the necessary care package plans, thousands more patient survivors who cannot afford the care they so desperately need could be helped each year.

8. Does your agency have a workplace policy that addresses domestic violence? If so, please include a copy.

Not currently as we are only a staff of 2, but this will be an area we address as we grow, add additional staff and create a formal employee manual.

9. Has the agency and/or nominated program received VAWA funding? (“Yes” or “No” is sufficient) NO
The Roth Award

The Fifth Celebrating Solutions Award, the Roth Award, has been created specifically for programs which address the needs of underserved or vulnerable populations. These programs provide services to those who are identified as such based on characteristics that include age, race, ethnicity, gender, faith, disabilities, low socio-economic status, non-English speaking, sexual preference, and surprisingly, victims from economically comfortable suburban areas who traditionally do not know how to avail themselves of services or who are too ashamed to find them. In general, there is a lack of resources for these specific populations, or the individuals have difficulty accessing available resources.

One Roth Award will be presented annually, in addition to the other four Celebrating Solutions Awards. Eligible programs may be nominated for both the Celebrating Solutions and the Roth Awards, but would only receive one $10,000 grant.

If you would like your program to also be considered for the Roth Award, please answer the following questions, in addition to the previous 9. Two additional pages may be used to provide the answers to these questions.

1. How do you determine that the population you serve qualifies as “underserved”?

   Domestic violence is the leading cause of injury to women between the ages of 15 and 44 in the United States, more than car accidents, muggings, and rapes combined. Sadly, there are very few treatment options for victims of abuse beyond the underfunded county systems. Staggering statistics alone are enough to show us that the population we treat is not only underserved, but overwhelming to the limited resources available to assist them. There are 1,500 shelters for battered women in the United States... yet there are 3,800 animal shelters.
   - Over five million women a year are affected by domestic violence in the United States; over one million victims require medical attention
   - 18,500,000 - The number of mental health visits due to intimate partner violence every year
   - In the United States, a woman is beaten every nine seconds by an intimate or former partner and 75 percent of women who are in an abusive relationship receive battering to their face and head area
   - Victims of human trafficking are subject to physical injuries and psychological and emotional abuse on a daily basis. Injuries such as broken bones, concussions, burns, traumatic brain injury are but a few physical issues. 75% suffer from mental health issues such as anxiety, depression and PTSD
   The average age of a trafficking victim is 12 years old

2. Why do your clients need resources that are structured specifically for them?

   The patients Face Forward treats require services structured specifically to meet their needs because when an individual is victimized due to domestic violence or human trafficking, such injuries can be devastating and require a very specific care plan to aid in recovery.

   We know the lasting physical and emotional effects of domestic abuse have a documented ripple effect through generations and can affect many others than just the abused. The scars of abuse are a constant reminder of the abusive event, causing physical and psychological pain often times lasting much longer than the abuse event itself. These reminders can cause victims to feel shamed, ostracized, and unable to fully recover on their own.

   The 2016 Southwest Conference Against Trafficking shared that 90% of human trafficking victims are mentally, sexually or physically abused at a young age, typically by a family member. Many are runaways who are targeted by traffickers for their vulnerability which they prey upon. They breakdown their resistance and suspicion by buying them gifts, giving them a place to stay or becoming a boyfriend or caregiver. Using psychological manipulation coupled with physical control makes the victim feel trapped and powerless. This “Trauma Bond” is very difficult to break and long-term treatment and counseling for victims is required.

   We know that both groups have very specific healing needs and the resources to aid them in their healing process need to be just as specific.
FACE FORWARD

Semi-finalist Information
FACE FORWARD SEMI-FINALIST QUESTIONS FOR THE MARY BYRON PROJECT
CELEBRATING SOLUTIONS AWARD

A.) What is the approximate number of individuals served annually by the applicant or nominee?

Face Forward's current annual anticipated number of patients served is between 15-20 per year. This number of actual patients has grown each year and varies slightly based on the number of actual surgical procedures needed per each patient that has been accepted for treatment, as most times multiple surgical procedures are required during each visit; many of our patients require 5-10 visits over the course of multiple years. With 20 patients in a year, our services could equate to over 100 or more surgical procedures provided, in addition to counseling services. As we continue to expand our reach partnering with more non-profits and connecting with even more surgeons across the country and around the globe, we anticipate this number will continue growing even more in the coming years.

B.) How many paid staff and volunteers are used to administer the nominated program?

Currently Face Forward has 1 full-time and 2-3 part-time/seasonal paid staff and a Summer Intern. In addition, CEO/Founder Deborah Alessi donates her time and services 100% to the organization, and Co-Founder Dr. David Alessi donates his time and services for surgical care as well. Our volunteer database has approximately 150 active members, which is inclusive of local community support volunteers for events and patient support, our Board, Committees and Patient Advocacy Board. The Board of Directors and Volunteer Committee Members aid Face Forward with outreach and fundraising efforts throughout the year, primarily aiding with our annual fundraising gala by soliciting auction items and helping to obtain event and table sponsors. As our growth continues as an organization, our staffing needs are increasing as well. We are striving to find grant funding support to add 2 full time team members in 2018 to better aid our continued growth.

C.) Are there past awards, accolades and grants conferred upon the applicant or nominee that would further exemplify its success in combating intimate partner violence?

Face Forward has been recognized in 2015 and 2016 as a Top Non-Profit through GreatNonProfits.org for the work being provided to support survivors of domestic violence, human trafficking and other cruel acts of crime. In 2015, Face Forward CEO/Founder Deborah Alessi was recognized by the Los Angeles Dodgers with the “Community Hero Award” for her efforts supporting domestic violence survivors. Deborah was also a finalist in 2016 for the Lady Godiva Award for Inspirational Women for her work as well. Face Forward has received grant funding from various sources over the years, from groups like The Newman Foundation,
Stewart Family Foundation, Stanley and Joyce Black Family Foundation, The Bollenbach Family Fund and more, which have been all in response to direct requests for the support for survivors of domestic violence and human trafficking. The Borchard Foundation just recently invited us to submit a full proposal for funding in 2017 based on our our initial letter of inquiry.

D.) In what way is the composition of your staff and Board of Directors reflective of your client population?

Not only is the CEO/Founder a domestic violence survivor herself, but several members of Face Forward’s Board of Directors and Committee are survivors as well. Of course, all members have been exposed to or have personally experienced domestic violence in some way, which is why they found a personal connection and desire to become active in supporting the cause. In 2016 Face Forward established a new “Patient Advocacy Board” comprised of 4 of our patient survivors who are undergoing longer-term surgical care with Face Forward, that group has now doubled to include 8 survivors. They have all been active as advocates raising awareness for the cause through public speaking engagements, church groups, televised stories and more. As they are located in various parts of the country we hold quarterly calls with the group and they also remain actively connected through emails, text messages and social media. They offer peer support for new patients, helping answer any questions they might have about the surgical process and what to expect while receiving treatment through Face Forward. Two of our Patient Advocacy Board Members are also active in their own non-profit organizations, one as the Founder, and another as a Board Member, and have referred other survivors to Face Forward for surgical assistance as needed.

Additional Questions:

1. What is the general time frame from receipt of application from the survivor to creation of the action plan, once the individual is accepted for services?

Each patient application process varies. Some may take a month or two, some may take a year or more specifically for international cases. Once we receive their Patient Intake form, photos, and any other backup documentation, we first review the case internally to ensure the patient’s surgical needs fall under our mission guidelines. The next step is to review with Dr. Alessi, who is our primary care surgeon to determine if there are services surgically that can be provided for the patient and determine if we have all the necessary specialists aligned with our organization to provide the services. If the patient is already active in therapy, we also will connect with their therapist and/or the groups advocating for services on their behalf to ensure as much as possible that emotionally the patient is ready for surgery. We have had incidents where potential patients learn they have to be active in therapy and will hold on their application for 6 months before even submitting it because they realized on their own they weren’t quite ready for surgery, while other patients’ therapists have recommended longer treatment before beginning surgical care. At the same time, we have also had therapists reach out as advocates for their
clients looking to find them help with this sort of “missing piece” in their healing with surgery. But once a final decision is made to accept a patient for surgical care, typically they are booked for travel and surgery within a month or so based upon the patient’s availability and the availability of our surgeons. International cases take longer of course with the Visa application process, international travel etc., and we have found for those patients most take about a year to coordinate once they initially reach out for assistance.

2. The application states that patients sign a “Patient Agreement Form that promises that in return for the free surgical care, they will give back by becoming advocates for the cause.” How long are the patients expected to give back and become advocates?

As the patient agreement form was a newly implemented form for our organization back in 2015, there has been no time limit or capacity set on how long per se that a patient is expected to give back or be an advocate. We have found historically however, that the healing journey for a survivor is lifelong. Regardless of the severity of abuse an individual has lived through, it is always a part of their life “story”. So at whatever capacity and level a survivor feels personally comfortable and compelled to share their “story” we continually encourage them to do so. We also stay connected with our patients once they return home from surgery checking in periodically to ensure they have physically healed accordingly, and always encourage continued emotional support therapy individually or in groups to provide them regular support as well. We also created our Patient Advocacy Board in 2016 to bring together some of our longer term survivors to help provide peer support to new patients, but as that group has been evolving we also find our survivors involved in the Patient Advocacy Board have found great support in each other as well. Recently on one of our Board calls, a newer member said “I’m so happy to be on this call not only to share ways to be an advocate in my community, but also because I get to talk with ‘my people’... you know, other survivors who understand what I’ve been through”. Again, this has been a newer program for Face Forward and is ever evolving....as we grow, so will these efforts as well. At the end of the day, we encourage and empower our survivors to use their voices and to be advocates for change in whatever capacity they feel comfortable always!

3. Must patients agree to participate in fund-raising prior to being accepted as a patient? Are there “behind the scenes” ways that patients can participate if it is not safe for them to publicize their story, or they are uncomfortable doing so? Is attendance at the annual Gala optional? Are pseudo-names ever used to protect the patient’s identity?

There is no set fundraising requirement that our patients must meet in order to receive surgical assistance. Utilizing fundraising tools like the Mobilecause fundraising pages, GoFundMe campaigns or the like, that are included on our website and shared through social media and mass emails are meant to help raise funds while also raising awareness. They are also an empowerment tool to give our survivors a platform to share their stories, and to see how by in doing so they can help empower other survivors to share their stories and let them know they are not alone, that there is help available, and that violence is not okay. Face Forward encourages all of our survivors who are safely able to share their story publicly to do so. We are
also not only sensitive to their safety, but also their various stages of healing. Some may not have shared their story with many friends and family and aren't quite at that comfort level to do so while undergoing surgery. Through their counseling and support we continue to encourage them to use their voice to help inspire others. If not publicly, then through volunteer service hours with Face Forward or in organizations in their local communities. In exchange for surgery they make and promise to "pay it forward" to help other survivors....and that promise we don't take lightly. We continue to follow up with them once they return home.

Attendance at our annual gala is not a requirement, however for any patient that wishes to attend, we make sure a sponsored seat is available for them. Some local patients have also instead volunteered to help work the event versus attending as guests, but usually we have around 5 or 6 patients who actually attend as guest each year. While we would like to include every survivor at the event each year, funding does limit how many we are able to bring in town, so will usually try to arrange patient consultations, follow-up visits or plans for surgery just after the event to enable us to get them here, and also provide the airfare and hotel accommodations for them as well.

There have been cases where pseudo-names have been used with no photos to share a survivor's story and still protect their identity. Safety, comfort and being respectful of their individual healing journey are imperative. We want them all to be survivors who thrive and move forward to do great things in life. As the Alessi's proudly say..."we don't just give them the fish, we give them the fishing rod", and by giving them the tools to help inspire change in the world we have seen our survivors accomplish amazing things.

4. Do the patients have an opportunity to provide feedback or evaluations of their experiences?

While we have not yet implemented our formal evaluation form for patient feedback (though this is a form we began working on this year) we always encourage feedback and followup from our patients. When they are in town for surgery we have a book which each patient is able to share personal stories with each other as part of their recovery, sharing a piece of their personal journey for future survivors to read and also add to. We also encourage them to write a personal note or story after they return home for us to share with our Board of Directors at future meetings with updates on how they are healing and how they feel about their journey with Face Forward. Some will even send videos or photos for us to share with the Board or on social media (If they are comfortable and safely able to do so). We began discussions earlier this year to begin a more formalized evaluation process to better start collecting statistical information as well for future growth planning and potential grant funding support.

5. Please share additional information regarding the therapy and mental health counseling services that are provided to Face Forward's clients. Is there a minimum
number of sessions that patients must agree to attend? Is there a maximum number of sessions that can be provided? Does the therapy address their victimization, or is it more focused on their surgery?

Therapy needs vary with each case so there is not a designated number of required sessions, as patients who reach out to Face Forward for help are in various stages of their healing process. Typically, if a patient has sustained their injuries within a year of reaching out, therapy would be a much more intensive portion of their healing process. Whereas cases that come to us 10-20 years after leaving an abusive situation, their therapy is typically focused more on surgical support and the resurgence of possible emotions that could have remained dormant but may resurface when finally having the scars from their abuser removed physically. Most all survivors suffer from various levels of PTSD so they may be “retriggered” emotionally when electing to undergo surgery. Individual and/or group counseling is required by all Face Forward patients prior to surgery, and many times Face Forward is in direct contact with the patient’s therapist to ensure that in their professional opinion whether the patient is emotionally prepared for surgery. Our patients are informed from the beginning that we adhere to a strict “no therapy, no surgery” policy, because you cannot fix the external scars without first addressing the internal ones. The healing process would be incomplete if both concerns are not addressed. Pre surgery therapy is typically more “victimization” focused as of course these patients are all trauma survivors at various levels. When they arrive for surgical care our local therapists are offering support on all levels needed, not only as added support for for surgery but to also provide guidance with further coping skills for the range of emotions that may resurface while undergoing the surgical process and beyond once their physical reminders of the past trauma have been removed.

6. Please feel free to briefly share any additional information about your program that may be helpful for our reviewers to know.

*Documentary Videos and additional video links along with some of our patient stories on enclosed flash drives to share even more of our story.*

Face Forward is a “small organization, doing REALLY big things” and being a recipient of this Mary Byron Project Celebrating Solutions Award would be a tremendous support for our survivors. It is an honor to be selected as Semi-finalists again this year. As an organization, we are continuing to grow each year, and in order to keep up with the requests for services, new funding sources are imperative. We hope that the review panel will see how truly important the work that Face Forward is providing to these survivors is. We are one humble part of the healing process for these survivors, but with support from funders like the Mary Byron Project, we can reach even more survivors and aid them along their journey....face forward.
7. Please provide copies of the intake form, Patient Agreement form, and any evaluation forms, screening tools and assessments used to determine client eligibility.

*Attached*

8. Please include copies of any tools or forms used for safety planning with clients and determining danger and/or lethality.

As it is one of the requirements that our patients already be "out of the abusive relationship" this is not an area where formal forms have been utilized on behalf of Face Forward in the past. If a survivor reaches out to us for help and is still in an abusive situation, we first refer them to one of various outside non-profit groups that we have relationships with, or if they live in an area that we do not have direct partnerships, we will refer them to the National Domestic Violence Hotline to help them find help to get out of the abusive situation. Some of our patients when they arrive to us for surgical care, may still have open court cases, where the abuser has not been formally sentenced yet, or their attacker may still be "on the run" from authorities. For those patients we take extra precautions to use alias names should they choose to publicly share their stories, and we will not release photographs of them or full details of their situations until they personally or their attorneys advise that it is safe for them to do so. In cases where a patient's attackers might "resurface" years later or are released from prison, we also provide guidance and assistance with referrals to assist them in obtaining or extending restraining orders if they feel they are in any danger.
Marcia Roth Executive
Director Mary Byron Project
10401 Linn Station Road
Louisville, KY 40223

Dear Ms. Roth,

I am writing on behalf of Face Forward, a semi-finalist organization for your Mary Byron Project’s Celebrating Solutions Award. Face Forward’s unique and comprehensive approach to healing victims of human trafficking, domestic abuse and sexual violence, has impacted many lives, including one from our organization.

Nico is an individual who has overcome great odds. When our organization met him, he was living in a landfill and had lost both of his parents. After coming to our center, he received an education, a safe place to live and food to eat. But just when it looked like things had turned around for Nico, he was mugged and viciously attacked, losing most of his teeth and scarring his face.

While I was amazed at what Face Forward did in bringing together the best medical professionals to restore his smile, I was more amazed at their follow-up care with him as an individual. Face Forward was part of a team that awarded him with a scholarship for an internship that will teach him how to farm and feed his community in the desert region of Lodwar, Kenya. Along with coordinating a free flight to get him here for his internship, they booked follow-up appointments while he is in the U.S. Having been in the non-profit sector for more than 12 years, I have rarely seen this kind of care and dedication to equipping an individual this way. Their efforts have aided in giving Nico great hope for his future.

For this reason and many others, I am honored to stand with and support Face Forward as a potential recipient for this award. Please feel free to contact me anytime regarding any questions you may have. Thank you for your work in awarding life-changing organizations like Face Forward!

Sincerely,

**Emily Fuentes**

Emily Fuentes | Executive Director
New Hope Children
110 E 9th St Ste C700B
Los Angeles, CA 90079
PH: 855-727-7400
emilyfuentes@newhopechildren.com
www.newhopechildren.com
October 5, 2017

Marcia Roth  
Executive Director  
Marty Byron Project  
10401 Linn Station Road  
Louisville, KY 40223

Re: Face Forward Partnership

Dear Ms. Roth,

I am writing in my capacity as Executive Director to express my enthusiastic three year relationship with Face Forward. Journey Out is a 36 year old nonprofit organization in the tough fight to help women and girls in Los Angeles become successful survivors of commercial sexual exploitation. Journey Out provides direct services to all victims of human sex trafficking. Our services include counseling, court approved diversion, tutoring, community education and awareness and street outreach.

Face Forward has become the only organization I trust with our vulnerable and delicate victims. Therefore, our clients are sent to Face Forward, when we have clients in need of reconstructive surgery as a result of physical violence from a trafficker, “customer” or other types of susceptible violence unique to this population. Last year we received two calls from states outside of California of adult victims of human sex trafficking needing reconstructive surgeries, without hesitation Face Forward responded to the call for service. The staff of Face Forward was immediately responsive, not only are they helping them to restructure their faces, but they provided psychological services as well.

The human trafficking victim is unique in that their injuries and scarring are both internal and external. Assisting these victims takes more than a singular approach and that is why it takes more than one organization. Journey Out is proud to be in partnership with Face Forward. It is through this partnership that our clients can start their journey out of a life of violence and abuse through both internal and external healing.
Please do not hesitate to contact me at 818 988-4970 or via e-mail at Stephany.powell@journeyout.org.

Sincerely,

[Signature]

Dr. Stephany Powell
Executive Director, Journey Out
10.4.2017

Mary Byron Project
Celebrating Solutions Committee
10401 Linn Station Rd.
Louisville, KY 40223

RE: RECOMMENDATION FOR CELEBRATING SOLUTIONS AWARD 2017

Dear Selection Committee,

I am writing to you to highly recommend Face Forward Inc., finalist candidacy for the Celebrating Solutions Award for 2017.

I have been a Board Member/ Fundraising Committee Member and donor for over five years. I joined Face Forward Inc., for personal and professional reasons. Let me first provide you with my personal reasons. Growing up as a child and during formative years, I had my own personal experiences with domestic violence. Through the years I have slowly come forward and shared my experiences with others to heal and engage in empowerment. I have a deep connection to women and children physically and emotionally victimized by domestic violence or any other cruel acts of crime. During my professional career, I served the healthcare community for over two decades employed in the biopharmaceutical industry and healthcare industry.

Just over five years ago, I was drawn to Face Forward’s organization due its niche focus, vision, values and mission within our communities nationwide. To provide pro-bono facially reconstructive surgery to victims of domestic violence, gang violence, terrorist
violence and any other violent acts of crime. Surgeries are performed by the most highly skilled physicians and patients are provided support from highly trained nurses and other healthcare professionals pro bono. Face Forward Inc., also collaborates with other domestic violent organizations that will aid women and children and now men to a safe environment for them to heal from their violent experiences, grow, obtain jobs, go to school and lead normal productive lives in our society.

Our face is the first visual contact we have with others. Just imagine someone so cruel and violent utilize objects, acid, other burning chemicals and guns to disfigure one’s face. Looking & grooming in the mirror or taking a selfie is something we all take for granted. Majority of the victims are to live humiliated, shamed, ridiculed, unloved and worthless to another human being and eventually shunned and hidden from our society. They carry the physical scarring and emotional abuse for the rest of their lives. Face Forward Inc., changes that. The organization offers hope through facial surgical procedures, psychological counseling, a safe environment to heal, regain self-love and confidence, trust and dignity. These patients later inspire other survivors (within their communities) of violence to move forward away from the shadows for help. Their courageous spirit is infectious.

Over the past five years, I have met many victims/patients receiving the care and services offered through Face Forward. To witness their transformation is sincerely remarkable and inspirational. I am humbled and grateful for the patients I have met during their journey. Through their courageous spirit, I too have been transformed.

Many of the patients may undergo several surgical procedures depending on the severity of their injuries. Without support and funding for the pre- and post-operative procedures, ancillary procedures, housing, transportation, medication, hospital or surgery center fees, completing our mission could not be possible.

It is our organization’s dedication, commitment and continual actions via Face Forward Annual Fundraising Gala, to build the awareness of Face Forward, giving victims/survivors a second chance; the best treatment possible and expand the breadth of funding or grants as we rapidly expand and grow with new patients coming forward for help to restore their lives with dignity and amazing grace.

A 10,000 USD grant would fund the support of two trauma patients for all of the following:

- Airfare travel
- Accommodations in hotel or apartment (includes food and other basic necessities)
Post op recovery nursing care
- Anesthesia
- Medication
- Implants (if required) or devices
- Hospitalization fees or Surgery center fees
- Transportation to and from hospital/surgery center, doctor visits, therapy sessions

The Mary Byron Project Celebrating Solutions 2017 Award would significantly impact the lives of our trauma patients. It is in my opinion, The Mary Byron Project and Face Forward share common values. Primary focus on victims/survivors from domestic violence, community involvement, awareness and domestic violence prevention. It is with great sincerity, humility and honor that I recommend your committee highly consider FACE FORWARD INC., and the patients for this prestigious Award.

Sincerely,

Alesia Alaziz

MRS. ALESIA ALAZIZ
Face Forward, Inc.
Patient Intake Form / Assessment

MISSION
Face Forward's mission is to provide emotional support and reconstructive surgery for women, children and men who have been victims of Domestic Violence, Human Trafficking or any Cruel Acts of Crime.

Please help us by filling out the form below as completely and as honestly as possible. Your responses will be strictly confidential. Please send 2 before and 2 after photos along with the form.

Name (Last, First, M.I.):

Sex (Please circle): M  F  DOB:

Marital Status (Please circle):
Single  Partnered  Married  Separated  Divorced  Widowed

Social Security Number:

Address:

Email Address:

Phone Number:

Relationship to Abusive Partner:

Are you still together?

How long have/had you been together?

Have you ever left your abuser before?

Do you have health insurance?

If yes, what type of insurance:

Have you ever been convicted of a crime?

If yes, explain:
*Please note that this does not exclude you from possible services.

TRAFFICKING PATIENTS ONLY: PLEASE COMPLETE THIS SECTION.

From what ages were you a victim of trafficking? __________

Have you ever been directly/indirectly involved with a gang? If yes, explain.

*All Face Forward patients are subject to a drug test and background check.
What can Face Forward do for you? Tell us your story.
# HEALTH HABITS AND PERSONAL SAFETY

All questions contained in this questionnaire are optional and will be kept strictly confidential.

<table>
<thead>
<tr>
<th>Alcohol</th>
<th>Do you drink alcohol?</th>
<th>□ Yes □ No</th>
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<td></td>
<td>If yes, what kind?</td>
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<td></td>
<td>How many drinks per week?</td>
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<td>Are you concerned about the amount you drink?</td>
<td>□ Yes □ No</td>
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<td>Have you considered stopping?</td>
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<td>Have you ever experienced blackouts?</td>
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<td>Are you prone to “binge” drinking?</td>
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<td>Do you drive after drinking?</td>
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<td>Tobacco</td>
<td>Do you use tobacco?</td>
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<td>□ Or year quit</td>
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<td>Drugs</td>
<td>Do you currently use recreational or street drugs?</td>
<td>□ Yes □ No</td>
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<td>Have you ever given yourself street drugs with a needle?</td>
<td>□ Yes □ No</td>
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<td>Personal Safety</td>
<td>Do you live alone?</td>
<td>□ Yes □ No</td>
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<td></td>
<td>Are you currently out of the abusive relationship?</td>
<td>□ Yes □ No</td>
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# MENTAL HEALTH

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# ABUSIVE RELATIONSHIP/INCIDENTS

Here is a list of behaviors that many survivors report have been used by their abusive partners or former partners. Check those behaviors that your partner has used against you.

Please indicate how many times your partner behaved in each of these ways during anytime you were together: Never, Once, Twice, 3-5 times, 6-10 times, 11-20 times, More than 20 times; were your children in the house?

<table>
<thead>
<tr>
<th>Called you names and/or criticized you</th>
<th>□ Never □ Once □ Twice □ 3-5 Times □ 6-10 Times □ 11-20 times □ More than 20 times □ Were your children present? (mark if yes)</th>
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</table>
HERE IS A LIST OF BEHAVIORS THAT MANY SURVIVORS REPORT HAVE BEEN USED BY THEIR ABUSIVE PARTNERS OR FORMER PARTNERS. CHECK THOSE BEHAVIORS THAT YOUR PARTNER HAS USED AGAINST YOU.

Please indicate how many times your partner behaved in each of these ways during anytime you were together: Never, Once, Twice, 3-5 times, 6-10 times, 11-20 times, More than 20 times; were your children in the house?

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<tr>
<th>Behavior</th>
<th>Never</th>
<th>Once</th>
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<th>3-5 Times</th>
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<th>11-20 times</th>
<th>More than 20 times</th>
<th>Were your children present? (mark if yes)</th>
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<td>Gave you angry looks or stares</td>
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<td>Prevented you from having money for your own use</td>
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<td>Put down your family or friends</td>
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<td>Tried to keep you from doing something you wanted to (i.e.: going out with family or friends, going to meetings or work or school)</td>
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<td>Accused you of paying too much attention to someone or something else</td>
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<td>Put you on an allowance</td>
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<td>Used your children in any way to threaten you</td>
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<td>Became very upset with you because dinner, housework, or laundry was not ready when he wanted it done or the way he thought it should be</td>
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<td>Made you do something humiliating or degrading (example: begging for forgiveness, having to ask permission to use the car or do something)</td>
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<td>Checked up on you (example: listened to your phone calls, checked the mileage on your car, called you repeatedly at work)</td>
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<td>Threw, hit, kicked, or smashed something</td>
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<td>Pushed, grabbed, shoved, choked or strangled you</td>
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<td>Threatened to hit or throw something at you</td>
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<tr>
<td>Said things to scare you (i.e. Told you something bad would happen, threatened to commit suicide, kill you or take the children)</td>
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<tr>
<td>Slapped, hit kicked or punched you</td>
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<tr>
<td>Threatened you with a knife, gun or other weapon</td>
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<tr>
<td>Physically forced you to have sex/rape</td>
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<tr>
<td>Hurt you with a knife, gun or other weapon</td>
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<tr>
<td>Physically, emotionally or sexually abused the children</td>
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<tr>
<td>Describe any other abusive tactics your partner used</td>
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<tr>
<td>Please explain your injuries</td>
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<tr>
<td>Have you ever seen a physician for your injuries?</td>
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</tbody>
</table>

☐ Yes  ☐ No
In exchange for pro bono services from Face Forward:

- I agree to a background check and drug screening
- I will promote the mission of Face Forward and become an advocate in the fight against domestic violence, human trafficking or any cruel acts of crime by:
  - assisting with fundraising efforts
  - promoting Face Forward through social media outlets
  - sharing my story of how Face Forward has made a positive impact on my life
  - attending Face Forward events, if local
  - agreeing to interviews with various press outlets
  - allowing Face Forward to use photos/videos of myself
- I will attend therapy, either individual or group, on a regular basis
- I will communicate with Face Forward staff and offer updates on my treatment and wellbeing

Print Name: __________________________________________

Date: __________________________________________

Signature: ________________________________________

*Disclaimer: If you object to any of the aforementioned points, please discuss with Face Forward staff reasons for non-participation.*
### 2017 PROJECTED EXPENSES

<table>
<thead>
<tr>
<th>Fundraising/Event Expenses (Gala and other events)</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounting and Bank Fees</td>
<td>1500</td>
</tr>
<tr>
<td>Marketing/Publicity</td>
<td>10000</td>
</tr>
<tr>
<td>Merchant Fees</td>
<td>8500</td>
</tr>
<tr>
<td>Office Expenses/Misc Admin</td>
<td>50000</td>
</tr>
<tr>
<td>Patient Care Expenses</td>
<td>195000</td>
</tr>
<tr>
<td>Grand Total</td>
<td>450000</td>
</tr>
</tbody>
</table>

### Projected Income Sources for 2017

<table>
<thead>
<tr>
<th>Income Source</th>
<th>Amounts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gala Ticket Sales</td>
<td>165000</td>
</tr>
<tr>
<td>Gala Auctions and Fund A Need</td>
<td>185000</td>
</tr>
<tr>
<td>Contributions (Individual Donors/Grants/Other Events and Corp Sponsorships)</td>
<td>100000</td>
</tr>
<tr>
<td>Total</td>
<td>450000</td>
</tr>
</tbody>
</table>
Dear Applicant:

We are pleased to inform you that upon review of your application for tax exempt status we have determined that you are exempt from Federal income tax under section 501(c)(3) of the Internal Revenue Code. Contributions to you are deductible under section 170 of the Code. You are also qualified to receive tax deductible bequests, devises, transfers or gifts under section 2055, 2106 or 2522 of the Code. Because this letter could help resolve any questions regarding your exempt status, you should keep it in your permanent records.

Organizations exempt under section 501(c)(3) of the Code are further classified as either public charities or private foundations. We determined that you are a public charity under the Code section(s) listed in the heading of this letter.

Please see enclosed Publication 4221-PC, Compliance Guide for 501(c)(3) Public Charities, for some helpful information about your responsibilities as an exempt organization.
Robert Choi
Director, Exempt Organizations
Rulings and Agreements

Enclosures: Publication 4221-PC